

DAVID HAUGATT

SMT VALUES

Preamble

- Values outlined below are those adopted by the *SMT team*
- We shall continually *monitor* our own behaviour against these values

Values

We believe in these key Values:

- The Customer comes First:

Our customers dominate our priorities; we aim to meet customers' needs, on time every time.

- Respect for individuals:

We encourage constructive, candid, open communications. We are accessible. We always treat our people with fairness and equity. We trust our colleagues.

- Highest Standards of Integrity:

We always act honestly. We say what we mean; we mean what we say.

- Business Success:

Business success secures our future. Our profits permit us to invest for long-term customer satisfaction, a rewarding future for our people, and a return to the shareowner.

- Continual improvement:

We seek new ways of doing things, taking risks where necessary in pursuing new opportunities.

- Teamwork:

We acknowledge our interdependence; we give recognition for a job well done.

*W. Frank Blum*

*Joe Buda*

*Raymond H. Leggett*

*Peter Stone*

*Henry Wragg*

*J. M. Jinks*

*Charles J...*

*Gene K...*

*Shane...*

*J. A. Lockwood*

*Jack...*

*Bill...*

*Chris...*

*Blanche...*

*...*

*Bruce...*

*Bruce McKean*

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